

# TOWNELAKER

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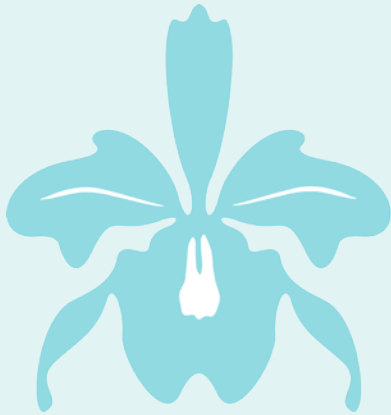
*Live Your Life Smiling*  
**Advanced Dental  
Restorations**

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# Making the Most of Your Smile Today and Tomorrow



## Advanced Dental Restorations Dr. Emily Chen

1505 Stone Bridge Pkwy., Ste. 220, Woodstock  
(678) 810-0881

Hours: Monday – Thursday, 9 a.m. – 5 p.m.



*Dr. Chen consulting with a patient.*



*Practice coordinator Krissy Carter.*

“I never saw my dad smile until my wedding day. Thank you for giving me this memory that will last forever.” These are the words of the daughter of one of Dr. Chen’s patients, which led her to developing her motto, “Live Your Life Smiling.”

Dr. Emily Chen always had an interest in the health and science field but did not decide on the direction to take until she sat in her dentist’s chair one day. Dr. Chen saw how her dentist could change his patients’ lives with his care for their teeth. She saw how he built relationships with his patients and earned their trust. After shadowing her dentist, it became clear to Dr. Chen that dentistry was the path she should pursue. She knew that dentistry would fulfill her desire to be in the health professional field and develop relationships with patients while truly making a difference in their lives. She realized that what she wanted was to help people achieve their goals of a beautiful, healthy, and confident smile.

While studying to become a dentist, Dr. Chen would ask the most difficult questions of the faculty, trying to find the best possible solutions for patients. “I often would get the response, ‘That’s a really good question. But you need to ask a prosthodontist.’” A prosthodontist is a dentist who has undergone three additional years of training and education following dental school. Dr. Chen was approached by two prosthodontic faculty members in her second year of dental school, each of whom encouraged her to pursue a career as a prosthodontist. Rather than continuing to ask questions of prosthodontists, she decided to further her education and become one. As a

prosthodontist, Dr. Chen focuses on missing or severely worn teeth and any issue with the structure of the mouth.

Dr. Chen’s credentials are impressive. She received her Bachelor’s and Master’s degrees in Biology from Washington University in St. Louis. She then obtained her Bachelor of Science in Dentistry and her Doctorate of Dental Surgery from the University of Illinois at Chicago’s College of Dentistry. She also earned her certificate in Prosthodontics from the College of Dentistry’s Department of Restorative Dentistry. Upon completing her training, she became an Instructor in the Oral Rehabilitation Department at the Medical College of Georgia/Georgia Regents University. She was promoted to Assistant Professor and also maintained a successful faculty practice. After years of teaching and practicing dentistry, she practiced as an associate at various dental offices before opening her own practice in May 2013. Recently, Dr. Chen was chosen out of more than 300 applicants to be a spokesperson for the American College of Prosthodontists— which is an incredible honor and opportunity.

Dr. Chen focuses on the comprehensive oral care of each patient. “Patients can expect me to spend at least an hour with them. I will ask about both their dental and physical health because the two are connected. I will perform a series of screenings including oral cancer and examine each tooth individually. My exams are very in depth and look at the whole person.”

Until Dr. Chen opened her office, patients who needed the expertise of a prosthodontist had to travel outside of



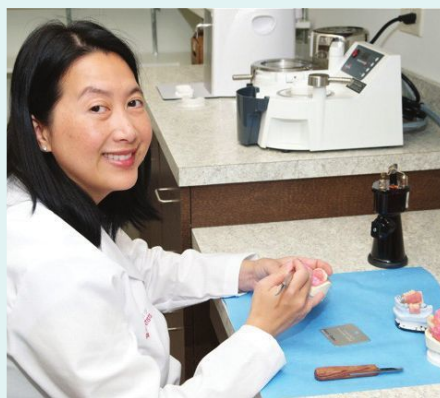


Towne Lake. Not anymore. Dr. Chen's expertise is invaluable not only to her patients, but as a resource for other dental professionals. "If a prosthetic is deemed necessary, each patient can be assured it will be customized in fit and appearance. We fit the prosthetic to the patient, not the other way around," she said. All prosthetic teeth are custom colored to match surrounding teeth, and an in-house lab may mean less wait time for the patient. Dr. Chen handles all types of cases, from the simple to a complete mouth restoration. Dr. Chen pays meticulous attention to detail with a caring and compassionate spirit, so patients feel comfortable and completely cared for. Practice Coordinator Krissy Carter said, "Dr. Chen does whatever she needs to do to put her patients at ease. She is good at dealing with complex cases, and many patients have commented that they have never had an experience like the one they had with Dr. Chen."

Just like her career choice, Dr. Chen was very deliberate and thoughtful when it came time to set up her own practice. "Our main focus is patient comfort and the end result of the treatment plan, all within a state-of-the-art office," she said.

When patients first enter the office, they may think they are in the wrong place. Nothing about the office says "dental." In fact, unlike many dental or medical offices, there won't be a lot of patients in the waiting room, and that's deliberate. Dr. Chen's philosophy of "low volume, high quality" assures that each patient receives the utmost

in personalized care and treatment. If a patient does have to wait, he or she will enjoy sitting on the well-appointed leather sofa while listening to the soothing sounds of a small waterfall and soft music. And undoubtedly, he or she will probably notice the many orchids placed throughout the office. "Orchids are one of nature's most symmetrical and beautiful flowers. Everything I create for a patient is designed to be



*Dr. Chen working at the in-house lab.*

symmetrical and proportional which enhances the beauty of the final product. Thus, the orchid, a symbol of beauty and perfection is the perfect representation of my practice," said Dr. Chen.

Patients are escorted to an operatory (dentist's working space), where they settle into a comfortable, reclined chair. Dr. Chen takes pride in her office and meticulously spent hours researching and designing the office specifically with her patients' needs and comforts in mind. "Our chairs are special ordered and designed with patient comfort

in mind. A lot of my patients drive a significant distance to see me; some even fly in, so to have a comfortable treatment chair is essential." Each operatory has large windows with beautiful views from the chair. Dr. Chen explained that even the lighting is special. "We installed color-corrected lighting which mimics outdoor lighting."

Details to the aesthetics are important to patient comfort, but attention to equipment is essential for patient care. This is why, in addition to standard in-office sterilization procedures, Dr. Chen's instruments are all subject to an additional sterilization procedure that is independently verified by an off-site lab. All instruments are sterilized to OSHA (Occupational Safety and Health Administration) standards. For some patients, bite wing X-rays can be uncomfortable. "For patients with sensitivity and/or gag reflex to traditional bite wing X-rays, our panoramic machine allows us to do external bite wing X-rays, eliminating any patient discomfort," explained Dr. Chen.

Towne Lake residents are fortunate to have someone with Dr. Chen's knowledge and expertise in their own backyard, but also to have a caring, approachable medical professional who believes in taking her time and treating each patient as the individual he or she is. She accepts all major dental insurance plans, and her office will happily file insurance claims for patients. Payment plans are available, as is access to a third party financing company. New patients are being accepted.